

CalEVV Self-Registration: How to Verify Provider Eligibility

Who Are EVV Impacted?

DHCS [Provider Types and Codes](#) document outlines the service codes and services that are impacted by EVV. If you provide in-home Personal Care Services (PCS) or Home Health Care Services (HHCS) and bill any of the listed Medi-Cal services and codes, you are EVV-impacted and will need to self-register.



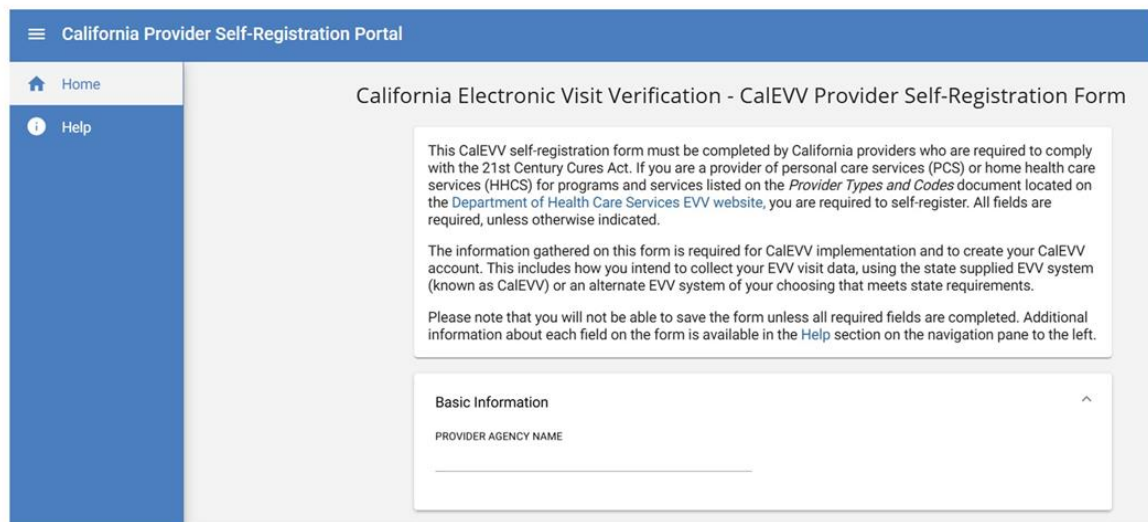
EVV Exclusions

Understanding Exemptions When EVV Does Not Apply

A Live-In Caregiver is defined by a caregiver who regularly remains in the recipient's home for more than 24-hours at a time and provides any of the authorized PCS and HHCS. Live-In Caregivers are not subject to EVV and must complete the [EVV Exemption Form for Live-In Caregivers](#). If a Live-In Caregiver provides services to additional recipients who do not match the definition above, then EVV would be required for those recipients.

To learn more about Live-In Caregivers and to view a complete list of services excluded from EVV requirements, please visit the Department of Health Care Services (DHCS) [CalEVV website](#) for more information.

Provider Self-Registration Portal



This [CalEVV Provider Self-Registration Online Form](#) must be completed by all California providers who are required to comply with the [21st Century Cures Act](#), whether they are using the free, state-sponsored CalEVV system or an Alternate EVV system.

Please refer to [CalEVV Self-Registration Quick Reference Guide](#) or the "How to register in CalEVV" step-by-step [instructional video](#) to help complete your registration, if needed. Be on the lookout for an updated version of the CalEVV self-registration video, coming soon!

For program policy questions, email EVV@dhcs.ca.gov. For CalEVV customer support, call 1-855-943-6070 or email CACustomerCare@sandata.com. For EVV assistance with alternate systems, call 1-855-943-6069 or email CAAltEVV@sandata.com. To update administrator access to CalEVV, submit a request ticket through [Sandata On-Demand](#)